

Bringing you the Latest News and Updates from the MachineGuard National Gaming Crime Reduction Partnership

Welcome to our latest edition of ReelTimes

We hope you all had a busy and successful summer. Now its back to business as usual we wanted to send you an update to tell you what we've been up to at MachineGuard and share some of our success stories with you.

It's been a busy few months since the new version of MachineGuard went live. We're up to 175 incidents this year and approximately 216 profiles of suspects and offenders. The majority of incidents relate to thefts from gaming machines, mainly AWP's, followed by break-ins, thefts of actual machines and suspicious behaviour. Change machines are amongst those that have been targeted, often for laundering stained notes and cash from burglaries. The majority of incidents that happened over the summer were at the coastal arcades but there were also a number of thefts from arcades located closer to the motorways where perpetrators have been targeting premises then making a quick exit.

With criminal gangs moving up and down the country to carry out thefts it is particularly important that members provide as much information as possible including details of suspect's vehicles as well as their personal descriptions. The use of automatic number plate recognition is invaluable when investigating crimes such as those that affect our industry and through our regular and frequent communication with the

police we are now in a better position then ever before to effectively tackle the criminal gangs that target your premises.

Over the last 10 years we have built up a sound knowledge of offenders from viewing numerous cctv images, liaising with police forces and those in the gaming industry. We've worked hard to communicate our work to the police and we are delighted to report that our effort has not gone unnoticed - MachineGuard is now being accessed by 33 police forces across the UK and the widest number of police officers ever in our history.

We've had some great feedback recently from some of the police officers we've been working with. One officer said we were like the missing link. Another said that we saved him weeks of investigating due to members being able to ID suspects and inform police who the suspects were. We've included another recent testimonial here in our newsletter for you to see plus some latest crime news and developments that we have been involved in.

Best regards from
The MachineGuard Team

Latest MachineGuard Crime News

- ◆ A gang of 8 known as the Sadler Brothers were given ASBOS and subsequently charged. This was as a result of members, the police and MachineGuard working together to provide information & linking the forces. The ASBO conditions are that they are prohibited from entering any arcade areas of service stations in England and Wales for a period of 5 years as from 6th August 2010. Images of the gang are shown on the ASBO poster below.
- ◆ Another prolific gang from Hampshire got several years. They were charged with conspiracy to steal from gaming machines in Oxford and elsewhere. Since the conviction one of the gang members has been sighted by the police to be involved in criminal activities in gaming premises. The Police have corresponded with MachineGuard with regards to assisting in collating evidence.
- ◆ MachineGuard were asked by West Midlands Police to help provide information on a suspect. The officer ID'd the suspect from the MachineGuard database and has

collated evidence and data from us to assist at a court hearing where we have been asked to give a witness statement.

- ◆ MachineGuard are being sited as a witness in a soon-to-be held court hearing involving two separate police forces who are looking at convicting a gang who target the industry. Our assistance in this case has enabled the police to take into consideration additional offences committed by the gang that they had not previously been aware of. We'll keep you updated of the outcome!
- ◆ We have provided several statements recently to a number of forces and put them in touch with industry manufacturers and their representatives to act as expert witnesses for court hearings.

NB: Please note that MachineGuard cannot disclose individual persons' names as to do so could prejudice ongoing court proceedings

MACHINE GUARD UK **ASBO**

ANTI SOCIAL BEHAVIOUR ORDER

The people pictured below are subject to an Anti Social Behaviour Order
IT IS ORDERED THAT THEY ARE PROHIBITED FROM:

 <small>J. R. SADLER DOB - 22/08/1979</small>	<p style="font-size: small;">ENTERING ANY ARCADE AREAS OF SERVICE STATIONS IN ENGLAND AND WALES FOR A PERIOD OF 5 YEARS as from 6th AUGUST 2010</p>	 <small>ADAM J. BELL DOB - 09/06/1979</small>
<p>IF YOU BECOME AWARE OF THESE PERSONS BREACHING THIS ORDER, PLEASE CONTACT YOUR LOCAL ANTI SOCIAL BEHAVIOUR TEAM, THE POLICE OR THE EMPOWERING-COMMUNITIES TEAM ON 01502 537719 / 576888</p>		
 <small>KEVIN T. NEWTON DOB - 07/08/1976</small>	 <small>MATTHEW SADLER DOB - 24/12/1975</small>	 <small>MICHAEL J. FELTHAM DOB - 18/07/1979</small>
 <small>AMARIC BELGRAVE DOB - 01/07/1982</small>	 <small>GAVIN J. KENNEDY DOB - 18/11/1978</small>	 <small>CHERYL S. EDWARDS DOB - 23/09/1975</small>

IT IS ORDERED THAT THEY ARE PROHIBITED FROM:

Entering any ARCADE areas of Service Stations in England and Wales for a period of 5 YEARS as from 6th August 2010

How To Report An Incident

We urge members to report any incidents as soon as possible in order to assist us and the police in any necessary investigations. Reporting can be done directly online via the MachineGuard Secure Members Area or alternatively there is an emailable incident form which we can be downloaded from the site.

We need to know **WHERE - WHEN - HOW - WHO - POLICE**

Where - the incident occurred. **When** - date and time of the incident, **How** - the machine/s were targeted giving us the name and manufacturer of the machines and details of any tools which may

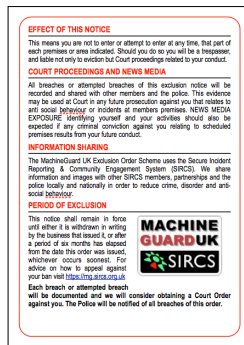
have been used. **Who** - telling us how many suspects were involved giving full descriptions and forwarding any cctv images if available and any MO they may have. **Police** - if reported to the police telling us the name of the Force, Station and the name of the officer dealing with your incident if known and any Crime/Incident numbers.

Notice: All Internet Explorer 6-9 Users

Following a recent upgrade MachineGuard users who use Internet Explorer v.6 through to v.9 will find that images and information will now display more accurately on the page. If you use Internet Explorer we recommend you download a free plug-in <http://www.softpedia.com/get/Tweak/Browser-Tweak/Google-Chrome-Frame.shtml> which will improve performance.

Red Card Exclusion Notice

How and When to Use



within a members premises **and** commits or threatens an act of violence to any person, is verbally abusive or in possession of a weapon.

- Is in possession of any weapon.
 - Commits any act of racism or homophobia.
 - Purchases alcohol for a person subject of an Exclusion Order.
 - Is a member of, or closely associated with any criminal gang or group
2. The Exclusion Notice will be for a period of 6 months. All periods of exclusion run from the date the Exclusion Notice is served.
 3. Members should obtain an image or photograph of the excluded person/s. This can be from CCTV, a camera or mobile phone.
 4. The Premises serving the Notice will complete a MachineGuard Incident Report Form as soon as possible. The MachineGuard Incident Report Form is available from the download section of the site.

We would like to remind you of the procedures for serving Exclusion Notices, otherwise known as Red Card Banning Notices, on persons who you wish to exclude from your premises. Exclusion Notices effectively exclude individuals from ALL MachineGuard member premises.

An Exclusion Notice (Red Card Banning Notice) **will** be served by a member of MachineGuard to any:

1. Persons who:

- Commits an act of violence to any person
- Threatens violence or an act of intimidation towards any MachineGuard member, licensee or member of staff.
- Damages or threatens to damage property belonging to a member or their staff.
- Commits any act of vandalism or anti-social behaviour.
- Uses, possesses or is involved in the distribution of illegal drugs.
- Commits an act of theft of property belonging to any person from

Members will:

Fax the completed MachineGuard Incident Report Form to the MachineGuard Team, 01502 531988.

- Email or MMS image/photograph to info@machineguarduk.com
- If an exclusion is breached then a second exclusion will be served by the scheme member, the exclusion recommences from this date.

For Example:

First exclusion is served on the date of the offence 10/02/2011 this will expire in 6 months on 10/08/2011

If the exclusion is breached on the 05/05/2011 and a second exclusion is served at the time of the breach the exclusion recommences from the 05/05/2011 and expires 05/11/2011.

An exclusion is only valid from the time it is actually served to the suspect.

The above applies to all MACHINEGUARD MEMBERS.

“Easy to Use” SIRCS Upgrade Gets Thumbs Up

A recent survey amongst SIRCS users about the new upgraded version showed that 80% of responders found it either easy to use or the same as the previous version and 70% felt that no training was

required. The majority of the remainder had still not logged into the system at the time of completing the survey.

To assist those who require additional help when using the system we have developed two video tutorials which can be accessed online at <http://www.empowering-communities.org/sircs-tutorials/> One tutorial gives information on how to reset your password and the other is how to reset your passkey.

MachineGuard Feedback

We wanted to share with you some positive feedback sent to us recently. The feedback came from an email between a police sergeant in North Wales to a colleague regarding MachineGuard and our Investigator's Guide. Here is an extract from the email which we believe gives a real insight into why the police recognise the valuable work MachineGuard and our members do in tackling criminal activity within the gaming industry.

"...Theft from gaming machines is, as you know, a specialised offence whereby those involved often know more than the police and can talk their way out of situations that may or should merit their arrest simply because we are ill prepared and have no idea what we are dealing with, we don't know who is responsible and what, if any, equipment is utilised in the commission of the offences.

Following a suspicious incident in Ruthin last week I was put in touch with MachineGuard and accordingly enclose a copy of their investigators guide. This is an excellent document that I think should be shared across the division and in all probability the force.

I don't know whether or not you are aware of this company and the extensive assistance they can provide. If not then drop me a line and I will elaborate further. Please view the attachment and circulate accordingly.

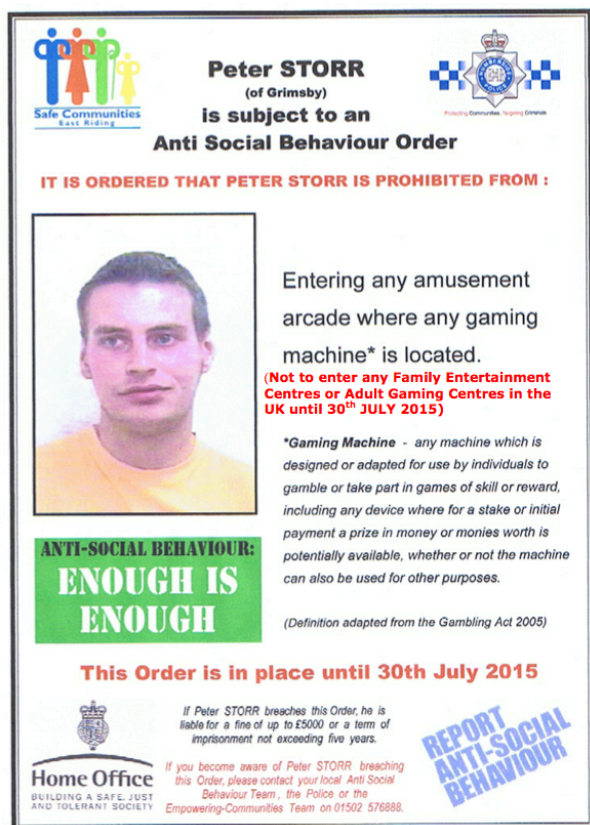
Regards "

Send us your news

If you have any success stories, news or feedback that you would like to share with us and the wider industry please send to info@machineguarduk.com.

Prohibited Individuals

If any member witnesses any of the individuals shown in the ASBO poster above and below, entering any premises they are prohibited from entering please contact MachineGuard immediately on Tel 01502 537719 / info@machineguarduk.com



The poster features the logos for 'Safe Communities East Riding' and 'Priority Communities Support Centre'. It states: 'Peter STORR (of Grimsby) is subject to an Anti Social Behaviour Order'. Below this, it says 'IT IS ORDERED THAT PETER STORR IS PROHIBITED FROM:'. A photo of Peter Storr is shown next to the text: 'Entering any amusement arcade where any gaming machine* is located. (Not to enter any Family Entertainment Centres or Adult Gaming Centres in the UK until 30th JULY 2015)'. A definition of a gaming machine is provided: '*Gaming Machine - any machine which is designed or adapted for use by individuals to gamble or take part in games of skill or reward, including any device where for a stake or initial payment a prize in money or monies worth is potentially available, whether or not the machine can also be used for other purposes. (Definition adapted from the Gambling Act 2005)'. A green banner at the bottom left reads 'ANTI-SOCIAL BEHAVIOUR: ENOUGH IS ENOUGH'. At the bottom, it says 'This Order is in place until 30th July 2015'. The Home Office logo is at the bottom left, and a blue banner on the right says 'REPORT ANTI-SOCIAL BEHAVIOUR'. Contact information for the local Anti Social Behaviour Team, the Police, or the Empowering-Communities Team is provided at the bottom.

Join MachineGuard today

If you are not already a member of MachineGuard why not join us today?

MachineGuard boasts over 520 members from the gaming industry. Our aim is to reduce thefts from gaming machines by updating our members on current crime trends and methods used by those involved. We release images of those suspected of committing these offences and circulate these to our members using our secure database. Members also send us images which we then publish on our database. These images can only be viewed by members who subscribe to our site. This assists in identification of the offenders.

We have built up close relationships with the police who consider MachineGuard as a first port of call when investigating gaming-related offences.

You can join our membership by contacting us on TEL 01502 537719 or email info@machineguarduk.com for more information.

Thank you for your continued support in building the MachineGuard network and working together to tackle crime in the industry. Remember to access your members area each day at <https://mg.sircs.org>



Contact Details:
MachineGuard UK Ltd
Riverside Business Centre, Riverside Road, Lowestoft, Suffolk, NR33 0TQ
Tel: +44 (0)1502 537719
email: info@machineguarduk.com

